

Message to the Duncaster Community
April 15, 2020

As the COVID-19 situation has worsened, and in an effort to provide you with the most up to date information, I need to inform you that two residents in Assisted Living (Thistle Way) have tested positive for the COVID-19 virus and another resident in the Caleb Hitchcock Health Center has tested positive. These residents are being isolated in private rooms at the Caleb Hitchcock Health Center in a dedicated isolation neighborhood. In addition, five staff members who work at the Caleb Hitchcock Health Center have tested positive for the COVID-19 virus and are at home on quarantine. Please keep our residents and staff in your thoughts and prayers.

We have notified public health officials as required and are following all procedures recommended by the Centers for Disease Control & Prevention and the Connecticut Department of Public Health.

I want to reassure you that our team is doing all the right things. We are following public health recommendations, guidance from our medical staff and taking the appropriate steps to prevent the further spread of the virus and to keep our residents, our staff and our community safe.

I will continue to keep you up-to-date and informed on the latest developments at Duncaster while protecting the privacy of our residents and staff. I understand that you may have questions, concerns, or even fears. We are all here to support each other during this crisis so please do not hesitate to reach out as necessary to Ami Desai at x2399, Kelly Papa at x5142, or myself at x5010.

Be well,

Michael A. O'Brien
President and CEO