

**Family Visitation
Independent Living
June 19, 2020**

Guidelines and Instructions-Independent Living:

- No more than **3 family members** per resident at a time can come for a garden visit. No children under 14. No pets allowed.
- We strongly discourage eating and drinking. Yet, with the weather being warm you may need sips of water. Please replace your mask between sips.
- It is your responsibility to arrange ahead of time the location with your family where you would like to meet for your visit. If you have a ground-floor apartment, you may want to arrange your visit by the patio doorway. Also, we have many beautiful garden areas to use and chairs for our residents. For infection control purposes, **visitors should bring their own chairs**. If you need help arranging a visit location please reach out to one of the people listed below.
- On the day of the visit, visitors should arrive on campus at the exact time they have registered for on Sign-Up-Genius. Visitors will be met by a monitor at the 4-corners stop signs and should indicate that they have an appointment for a garden visit at Duncaster's Main Building with an Independent Living Resident.
- Visitors should proceed to the Aquatic and Fitness Center entrance, park their car and enter for screening questions and a temperature check. This should take no more than 5 minutes; once it is completed visitors drive, park and head to the visit location. Visitors must remain outdoors and cannot enter the building at any time.
- **All visitors and residents must bring and wear a face mask per mandatory order from Department of Health. If a visitor does not have a mask one can be obtained at the Aquatic Center.**
- Per CDC recommendation and Duncaster's strategy we want to maintain the lowest possible risk for exposure. We ask that visits be limited to **30 minutes or less, that visitors sit 6 or more feet away from residents, "socially distant," and that everyone is wearing a face mask covering their mouth and nose.**

- Please set a watch or timer; residents/visitors will be responsible to comply with the 30-minute time slot. When the 30-minute visit has concluded, visitors are to return to their car and leave the campus. They will be stopped by the monitor at the 4-corners stop sign who will document the time they are leaving Duncaster.

Additional Guidelines for Visitors:

- People should not visit if they have traveled outside of the United States within the past 14 days or have come in contact with a person with suspected or confirmed COVID-19.
- Anyone who has had any of the following symptoms over the 24 hours prior to their scheduled time is not allowed to visit:

Fever greater than 99.5	Chills	Shortness of breath
Difficulty breathing	Cough	Sore throat
Fatigue	Muscle aches	Congestion/runny nose
New loss of taste	New loss of smell	Nausea/vomiting
- During your visit, it will be very tempting to hold hands, exchange a nurturing family hug or quick kiss; however, ***PLEASE DO NOT.***

Registration Instructions:

There are 3 registration links, one for each Independent Living Neighborhood. We are using an on-line registration site called **Sign-Up-Genius**. Just click the link for your neighborhood and Sign-Up-Genius will lead you through the process of procuring a visit time. It is very simple. Once you click the link, follow the instructions and you will be taken to a sign-up page offering available time slots.

We ask that each resident have ***no more than 3 garden visits total*** so that every resident has a chance to visit with family over June and July. ***Also, please sign up at least 24 hours before your visit.*** While the link will provide for same-day signups, ***we may not be able to honor same-day signup requests.*** Please note that all outdoor garden visits are weather permitting.

Registration Sign-Up-Genius links:

Click on the link for your neighborhood.

Prospect Resident Garden Visits

<https://www.signupgenius.com/go/904054BABAE22ABFB6-garden>

Gillette Resident Garden Visits

<https://www.signupgenius.com/go/904054BABAE22ABFB6-garden1>

Talcott Resident Garden Visits

<https://www.signupgenius.com/go/904054BABAE22ABFB6-garden2>

PLEASE NOTE: Family members are receiving these instructions by email. Residents are receiving these instructions by hard copy and email. You can access the links noted below in your email. If you do not have a computer/email address or need assistance in making a registration, please contact one of the following persons:

- Kelly Papa, MSN, RN, VP-Strategy and Community Life 860-380-5142
kpapa@duncaster.org
- Sara Janowski-Therion Social Worker 860-380-5012
stherion@duncaster.org
- Adrienne Perry, Director Assisted Living and Care Management
860-726-2198 aperry@duncaster.org
- Janet Lamenzo, Director of Resident Services, 860-380-5115
jlamenzo@duncaster.org