

June 6, 2020 Message to Duncaster Residents and Families Michael A. O'Brien, President and CEO

This has been a week of testing at Duncaster. On June 3rd we tested 219 Independent Living and Assisted Living residents. A team from Hartford HealthCare, with support from Duncaster staff, completed the testing in just under three hours. It was an incredible display of teamwork-well organized, efficient and efficacious. I want to thank all residents for your cooperation during the testing.

We received the results of the point prevalence testing on Friday afternoon. I am pleased to report that the test results were very favorable. All residents with the exception of one resident in IL tested negative. The resident who tested positive has been notified of their results, is asymptomatic, feels well and will quarantine for the next ten days. There are also 5 residents that are pending results. We expect those to be in by the end of the day. Our due diligence and abundance of caution are paying off as evidenced by this encouraging outcome. Please remember that this test is only a point in time and continue to wear your masks, practice social distancing, wash your hands, avoid large gatherings and venture off campus only if absolutely necessary.

Throughout the week we have also been testing all staff who work in the skilled nursing neighborhoods at the Caleb Hitchcock Health Center. As of today we have tested 106 staff members and have received the results on 90 staff members. I am pleased to report that all 90 were negative.

As I noted in last week's update we were caring for one COVID-19 positive resident in our isolation neighborhood at the Caleb Hitchcock Health Center. I am pleased to report that this resident has now had two consecutive negative tests and is now recovered. At this time the Caleb Hitchcock Health Center is COVID-19 free.

While our results this week were quite favorable please continue to be safe and cautious. We cannot and should not get complacent as all residents are at high risk for contracting COVID-19. With that said, the test results will allow us to begin implementing a careful, safe and phased reopening of our community including some of the important services so many of you are looking forward to.

Please be smart, be safe and be well.