

August 21, 2020 Message to Duncaster Residents and Families Michael A. O'Brien, President and CEO

Testing Update

I am pleased to report that all residents in Skilled Nursing at the Caleb Hitchcock Health Center were tested on Tuesday and all results are negative so far with one result still pending. In addition, all employees who work in Skilled Nursing at the Caleb Hitchcock Health Center were tested on Monday and Tuesday and have tested negative.

I remain so proud of our staff and their ongoing commitment to our infection control practices and to keeping the virus from entering our community. Without their commitment we would not have the positive outcomes we have had. Staff have truly embraced the added responsibility of working in senior living and caring for our residents. They recognize they cannot be complacent and must continue to use good judgement and fight as hard as they can to stay healthy and safe. Every staff member knows they must stay informed, manage risks, consider the rights and well-being of our residents and fellow staff members, be aware of the health consequences of our decisions and use common sense. As Duncaster employees it's a responsibility we all share.

Testing continues to be an important strategy in preventing the spread of this virus and Duncaster remains committed to an ongoing testing program for staff and residents. This coming Monday, August 24th, all Dogwood employees and all residents living in our assisted living communities (Dogwood and Talcott Notch/Thistle Way) will be tested.

Be well. Be safe.