

## Independent Living Resident Visitor Guidelines

### November 2020

Duncaster is working cautiously to enable friends and family to visit residents in their apartments during the COVID-19 pandemic. We still strongly discourage residents from inviting visitors into Duncaster, in order to minimize the risk associated with COVID-19 exposure, however in order to keep our community as safe as possible, such visits may occur under certain guidelines listed below. Allowing visitors into our community brings risk, so we must do this with an abundance of caution. **We need residents and visitors to uphold their responsibility to keep our Duncaster community safe from the COVID-19 virus, by following the instructions.**

Beginning on **Thursday, November 4<sup>th</sup> 2020** Independent Living residents may have limited family visitors in their apartments with the following guidelines.

*Currently the town of Bloomfield is in the **Orange category** with a positivity rate of 11.4 for 100,000 population. If the town's positivity rate goes above 14 per 100,000 population, or if we have an outbreak (defined as one positive case in staff or residents), we will halt indoor visitation and reevaluate.*

### Making visit appointment:

- **We are requiring visitors to have a COVID-19 negative test results within a week of the visit. For testing locations:**
  - Contact your doctor for a test
  - Go to [www.ct.gov](http://www.ct.gov) for locations by zip code
  - *Community Health Centers* offer testing without a doctor's order [www.chc1.com](http://www.chc1.com)
- Residents or visitors must call the Aquatics Center Reception at (860) 726-2000 to make a **visit appointment**.
- Residents or visitors must call at least 24 hours ahead of the visit. **Appointments are limited and staggered** so as not to have too many visitors in the building at a time. No "drop in" visits will be allowed.
- Visiting hours, as we begin this first phase of indoor visitation, are 12:00 p.m. – 4:00.p.m. Monday through Friday and 10am-12pm Saturday and Sunday. Days and hours will be extended as we move towards the next phase of visitation.
- Visits are limited to no longer than **one hour**.
- A **maximum** of 2 visitors, 14 years and older, per visit, no pets.
- Limit to 2 visits a week per resident apartment.
- No staff should be in the apartment at the time of the visit.

- Visitors are not allowed on campus if they answer **yes** to any of the **screening questions** or have been in one of the **“red states”** listed by the State of Connecticut Travel Advisory in the past 14 days <https://portal.ct.gov/Coronavirus/travel>

### **Checking in for visit**

- At the time of the visit appointment, visitors **must** enter through the **Aquatics Entrance** where they will be **screened for symptoms, travel history and educated** on guidelines for visitation.
- Visits are limited to no longer than **one hour**.
- **Face masks** must be worn the entire visit, including in the resident’s apartment.
- Visitors must use **hand sanitizer** upon arrival.
- After screening, the visitor is to take the most direct route to the apartment and remain there for the entire visit.
- Visitors are allowed in the apartment only and **not in any of the common areas**.
- Visitors should maintain a social distance of **6 feet apart** from others in the halls, elevator and in the apartment.

**When leaving, visitors should stop at or call the Aquatics Entrance reception desk at (860) 726-2000 to check out.**