



April 9, 2021

Message to Duncaster Residents and Families

Michael A. O'Brien, President and CEO

It is with great excitement and a little trepidation that I announce the reopening of the dining rooms in the Main Building. I can tell you that the Culinary Team has worked extraordinarily hard to prepare for a safe and cautious reopening. And they are thrilled to be able to welcome residents back. Hard to imagine, but due to the pandemic, the dining room has been closed since March 8, 2020. The Culinary Team has done a remarkable job over the past 13 months responding to the challenges of the pandemic, reinventing the dining experience and delivering meals to the residents' apartments.

Both the Courtyard Cafe and the Terrace Room will reopen Monday-Friday beginning on April 12th. The maximum number of diners in each venue will be 40. The dining rooms will be cleaned and sanitized on a daily basis. Tables will be 6 feet apart with 2 person or 4 person seating per table only. Reservations will only be accepted the day before and must be confirmed by the Culinary Department. Seating times will be staggered for safety and tracking. For contact tracing purposes, if necessary, a record of which staff served each resident will be maintained.

The following are the new hours for the Courtyard Café, the Terrace Room and delivery service:

Monday-Friday

Dining Room Hours-seated service

Lunch (12:00 p.m.-1:00 p.m.)

Dinner (5:30 p.m.-6:30 p.m.)

Monday-Friday

Servery/Pickup Hours

Lunch (12:00 p.m.-1:00 p.m.)

Dinner (4:30 p.m.-5:15 p.m.)

Monday-Friday

Delivery Hours

Lunch 11:15 p.m.-2:00 p.m.

Dinner 4:30 p.m.-5:15 p.m.

Saturday (no seated service)

Delivery Hours

Lunch 12:00 p.m.-1:00 p.m.

Dinner 4:30 p.m.-6:00 p.m.

Servery/Pickup Hours

Lunch 12:00 p.m.-1:00 p.m.

Dinner 4:30 p.m.-6:00 p.m.

Sunday (no seated service)

Delivery 10:45 a.m.-12:15 p.m.

Servery/Pickup 10:45 a.m.-12:15 p.m.

Important Points to Note:

Dining rooms will reopen assuming we have no positive cases of staff and no hold ups from Health Department.

The dining rooms will only be available to residents who are not in quarantine/isolation status.

The Delivery Fee at this time will remain waived and a communication will be sent when charges will resume for delivery.

No outside guests allowed to join at this time and no outside functions at this time.

Reservations will be taken starting **Friday, April 9th for Monday, April 12th dining times, Monday the 12th for Tuesday the 13th and so on for the week.**

Testing

Main Building

All staff members in the Main Building tested negative this week. All Thistle Way and Talcott Notch Assisted Living residents are negative. Thistle Way and Talcott Notch Assisted Living residents will not be tested next week as they are now out of outbreak mode with all results being negative this week.

Caleb Hitchcock Health Center

All staff are negative from this week's testing. Caleb Hitchcock Health Center and Dogwood Assisted Living residents were not tested this week as we are out of the outbreak mode.

I want you to know that our phased reopening and our visitation program in the Main Building and the Caleb Hitchcock Health Center continue to go well. It is very exciting to feel the sense of community again and to see residents engaging with each other, attending programs and walking the hallways. With warm weather this week many residents were walking the campus and took to the Town Green to enjoy the sun.

Thank you again for all you do to keep our community safe, for wearing your mask and for social distancing. While we are currently COVID-19 free we must continue to be strong and vigilant.

Be well and be safe.